	DOOT ON MA	TRO BOOTON			
	BOSTON/MI	ETRO BOSTON			
Area: B	Area: Boston/Cambridge/Somerville 24-hour access number: (800) 981-4357				
Centralized fax number: (617) 414-8306					
ESD D					
LOFF	ESP Provider: Boston Medical Center/Boston Emergency Services Team (B.E.S.T.)				
	ESP Director: Tasha Ferguson (617) 414-8379 Tasha.Ferguson@bmc.org				
	rector/Mobile Crisis Intervention Manager:	Jamie Shorten (617) 414-837	79 jamie.shorten@bmc.org		
	Cities/Towns in Area				
BEST Community-Based	Location		Boston (Dorchester, South Boston, Roxbury, West		
85 E. Newton Street		7 a.m 11 p.m. weekdays	Roxbury, Jamaica Plain, Mattapan, Roslindale, Hyde Park, Lower Mills), Brighton, Brookline,		
Boston, MA 02118	(800) 981-4357	11 a.m 7 p.m. weekends	Charlestown, Chelsea, East Boston, Revere,		
(617) 414-8336		1	Cambridge, Somerville, and Winthrop		
Fax (617) 414-8333	Lastin				
BEST Community-Based 25 Staniford Street	Location				
Boston, MA 02114	(800) 981-4357	7 a.m 5 p.m. weekdays			
(617) 523-1529	(000) 001 1001	. a o p.i.i. weekadys			
Fax (617) 523-1207		1			
BEST/Boston Medical Ce	enter				
818 Harrison Ave					
Boston, MA 02118	(800) 981-4357	24/7			
(617) 414-7612					
Fax (617) 414-4209					
BEST/Mass General Hosp	pital				
55 Fruit Street		0.15			
Boston, MA 02114	(800) 981-4357	24/7			
(617) 726-2994					
Fax (617) 724-3727 BEST Community Crisis	Stabilization Program	 			
20 Vining St.	Stabilization Program				
Boston, MA 02118	(800) 981-4357	24/7			
(617) 371-3000	(666) 661 1661				
Fax (617) 516-5070					
BEST Community Crisis	Stabilization Program				
85 E. Newton Street					
Boston, MA 02118	(800) 981-4357	24/7			
(617) 371-3000					
Fax (617) 414-8319					
	Area: Norwood 24-hou	ır access number: (80	00) 529-5077		
	ESP Provider: Rive	erside Community Care			
		781) 769-8674 kcorson@river			
N	Iobile Crisis Intervention Manager: Caitlyr		llins@riversidecc.org		
	Service Locations	Operating Hours	Cities/Towns in Area		
Riverside Community-Ba	sed Location		Canton, Dedham, Dover, Foxboro, Medfield, Millis,		
190 Lenox Street		7 a.m 10 p.m.	Needham, Newton, Norfolk, Norwood, Plainville, Sharon, Walpole, Wellesley, Weston, Westwood,		
Norwood, MA 02062	(800) 529-5077	7 days/week	and Wrentham		
(781) 769-8674		1			
Fax (781) 440-0740 Riverside Community-Ba	sed Location	 			
•	See Location				
15 Beacon Ave Norwood, MA 02062	(800) 529-5077	10 p.m 7 a.m.			
(781) 769-8674	(000) 323-3011	7 days/week			
Fax (781) 769-6072					
	isis Stabilization Program	1			
15 Beacon Ave					
Norwood, MA 02062	(800) 529-5077	24/7			
(781) 769-1342					
Fax (781) 769-0197					

BOSTON/METRO BOSTON (continued)

Area: South Shore 24-hour access number: (800) 528-4890

ESP Provider: Aspire Health Alliance (formerly South Shore Mental Health (SSMH))

ESP Director: Colleen Babson (617) 774-6036 cbabson@aspirehealthalliance.org
Assistant ESP Director: Leah Hallett (617) 774-6036 lhallett@aspirehealthalliance.org
Mobile Crisis Intervention Manager: Nathalie Bailey (617) 774-6036 nbailey@aspirehealthalliance.org

Service Locations		Operating Hours	Cities/Towns in Area Braintree, Cohasset, Hingham, Hull, Milton, Norwell, Quincy, Randolph, Scituate, and
SSMH Community-Based Location			
460 Quincy Ave		0.47	Weymouth
Quincy, MA 02169	(800) 528-4890	24/7	7
(617) 774-6036			
Fax (617) 479-0356			
SSMH Community Crisis St	abilization Program		
460 Quincy Ave			
Quincy, MA 02169	(800) 528-4890	24/7	
(617) 774-6036			
Fax (617) 479-0356			

Every ESP provides behavioral health crisis assessment, intervention and stabilization services, 24 hours per day/7 days per week/365 days per year, through 4 service components: Mobile Crisis Intervention (MCI) services for youth, adult mobile services, ESP community based locations, and community crisis stabilization (CCS) services for ages 18 and over. The operating hours for the ESP community based locations and CCS programs are noted above. The operating hours for Mobile Crisis Intervention services for youth are 24 hours per day/7 days per week at any and all locations. The operating hours for adult mobile services are 24 hours per day/7 days per week: during this time period, mobile services will be available from 7 a.m. to 8 p.m. at any/all locations, and from 8 p.m. to 7 a.m. this service will be available in residential programs and hospital emergency departments.

	WESTERN MA	ASSACHUSETT	S		
Area: 7	Area: The Berkshires 24-hour access number: (800) 252-0227				
ESP Provider: The Brien Center for Mental Health and Substance Abuse					
	ESP Director: Rebecca Phelps (413) 629-1062 Rebecca.Phelps@briencenter.org Mobile Crisis Intervention Manager: April Gardner (413) 447-2024 april.gardner@briencenter.org				
	vice Locations	Operating Hours	Cities/Towns in Area		
The Brien Center Community-E		Operating flours	Adams, Alford, Becket, Cheshire, Clarksburg,		
34 Pomeroy Ave Pittsfield, MA 01201 (413) 499-0412 Fax (413) 499-0995	(800) 252-0227	24/7	Dalton, Egremont, Florida, Great Barrington, Hancock, Hinsdale, Lanesboro, Lee, Lenox, Monroe, Monterey, Mount Washington, New Ashford, New Marlboro, North Adams, Otis, Peru, Pittsfield, Richmond, Sandisfield, Savoy, Sheffield,		
The Brien Center Community-B	Based Location		Stockbridge, Tyringham, Washington, West		
66 West Street Pittsfield, MA 01201 (413) 499-0412 Fax (413) 447-3245	(800) 252-0227	8 a.m 12 a.m. 7 days/week	Stockbridge, Williamstown, and Windsor		
The Brien Center Community-E 124 American Legion Drive North Adams, MA 01247	Based Location (800) 252-0227	9 a.m 5 p.m. weekdays			
(413) 664-4541 Fax (413) 662-3311 The Brien Center Community-E	Based Location				
60 Cottage Street Great Barrington, MA 01230 (413) 664-4541	(800) 252-0227	9 a.m 5 p.m. weekdays			
Fax (413) 528-8187					
The Brien Center Community C	Crisis Stabilization Program				
34 Pomeroy Ave	(000) 050 0007	24/7			
Pittsfield, MA 01201 (413) 499-0412	(800) 252-0227	24/7			
Fax (413) 499-0995					
	: Greenfield 24-	hour access number:	(800) 562-0112		
		nical & Support Options			
		13) 774-5411 kristinsmith@cs	oinc.org		
Mobile	e Crisis Intervention Manager: Ashley		ey.adam@csoinc.org		
	vice Locations	Operating Hours	Cities/Towns in Area		
Clinical & Support Options Cor			Ashfield, Athol, Bernardston, Buckland,		
298 Federal St., Condo B3	•		Charlemont, Colrain, Conway, Deerfield, Erving,		
Greenfield, MA 01301	(800) 562-0112	24/7	Gill, Greenfield, Hawley, Heath, Leverett, Leyden,		
(413) 774-5411			Millers Falls, Montague, New Salem, Northfield, Orange, Petersham, Phillipston, Rowe, Royalston,		
Fax (413) 773-8429			Shelburne, Shutebury, Sunderland, Turners Falls,		
Clinical & Support Options Cor	nmunity-Based Location		Warwick, Wendell, and Whately		
491 Main Street					
Athol, MA 01331	(800) 562-0112	8 a.m 8 p.m. weekdays			
(978) 249-9490					
Fax (978) 249-3139	nmunity Crisis Stabilization Program	 			
298 Federal St., Condo B3	mmumiy Crisis Stabilization Program				
Greenfield, MA 01301	(800) 562-0112	24/7			
(413) 774-5411		1			
Fax (413) 773-8429					

		\SSACHUSETTS (con	tinuea)
Area	a: Northampton	24-hour access number	: (844) 788-6470
	ESP Prov	ider: Clinical & Support Options	
		ennifer Cox (413) 586-5555 jennifer.cox	@csoinc.org
		•	gahn@csoinc.org
	ervice Locations	Operating Hours	Cities/Towns in Area
Clinical & Support Options		Operating floars	Amherst, Chesterfield, Cummington,
29 North Main Street			Easthampton, Florence, Goshen, Hadley, Hatfield
Florence, MA 01062	(800) 322-0424	24/7	Middlefield, Northampton, Pelham, Plainfield,
(413) 586-5555	(000) 022 0 12 1	= "."	Westhampton, Williamsburg, and Worthington
Fax (413) 586-2723			
Clinical & Support Options	Community Crisis Stabilization Progra	ram	
29 North Main Street			
Florence, MA 01062	(800) 322-0424	24/7	
(413) 586-2973			
Fax (413) 582-6893			
Area: Sou	thern Pioneer Valley	24-hour access nu	mber: (800) 437-5922
	ESP Provi	der: Behavioral Health Network	
	ESP Director: Matthew	Leone (413) 301-9390 matthew.leone@	bhninc.org
Asst. ESP Director/	Mobile Crisis Intervention Mai	* *	
	rvice Locations	Operating Hours	Cities/Towns in Area
Behavioral Health Network	Community-Based Location		Agawam, Belchertown, Blandford, Bondsville,
417 Liberty Street			Chester, Chicopee, East Longmeadow, Granby,
Springfield, MA 01104	(800) 437-5922	24/7	Granville, Hampden, Holyoke, Huntington, Indiar Orchard, Longmeadow, Ludlow, Monson,
(413) 733-6661			Montgomery, Palmer, Russell, South Hadley,
Fax (413) 733-7841			Southampton, Southwick, Springfield, Thorndike,
Behavioral Health Network (Community-Based Location		Three Rivers, Tolland, Ware, Westfield, West
Carson Center			Springfield, and Wilbraham
77 Mill Street		24/7	
Westfield, MA 01085	(800) 437-5922	E-7/1	
(413) 568-6386			
Fax (413) 572-4144			
	Community Crisis Stabilization Progra	am	
417 Liberty Street			
417 Liberty Street Springfield, MA 01104	Community Crisis Stabilization Progra (800) 437-5922	^{24/7}	
417 Liberty Street Springfield, MA 01104 (413) 733-6661			
417 Liberty Street Springfield, MA 01104 (413) 733-6661 Fax (413) 733-7841	(800) 437-5922	24/7	
417 Liberty Street Springfield, MA 01104 (413) 733-6661 Fax (413) 733-7841 Behavioral Health Network (24/7	
417 Liberty Street Springfield, MA 01104 (413) 733-6661 Fax (413) 733-7841 Behavioral Health Network (Carson Center	(800) 437-5922	24/7 am	
417 Liberty Street Springfield, MA 01104 (413) 733-6661 Fax (413) 733-7841 Behavioral Health Network of Carson Center 77 Mill Street	(800) 437-5922 Community Crisis Stabilization Progra	24/7	
417 Liberty Street Springfield, MA 01104 (413) 733-6661 Fax (413) 733-7841 Behavioral Health Network of Carson Center 77 Mill Street Westfield, MA 01085	(800) 437-5922	24/7 am	
417 Liberty Street Springfield, MA 01104 (413) 733-6661 Fax (413) 733-7841 Behavioral Health Network (Carson Center 77 Mill Street Westfield, MA 01085 (413) 568-6386	(800) 437-5922 Community Crisis Stabilization Progra	24/7 am	
417 Liberty Street Springfield, MA 01104 (413) 733-6661 Fax (413) 733-7841 Behavioral Health Network of Carson Center 77 Mill Street Westfield, MA 01085 (413) 568-6386 Fax (413) 572-4144	(800) 437-5922 Community Crisis Stabilization Progra	24/7 am 24/7	
417 Liberty Street Springfield, MA 01104 (413) 733-6661 Fax (413) 733-7841 Behavioral Health Network of Carson Center 77 Mill Street Westfield, MA 01085 (413) 568-6386 Fax (413) 572-4144	(800) 437-5922 Community Crisis Stabilization Progra (800) 437-5922	24/7 am 24/7	
417 Liberty Street Springfield, MA 01104 (413) 733-6661 Fax (413) 733-7841 Behavioral Health Network (Carson Center 77 Mill Street Westfield, MA 01085 (413) 568-6386 Fax (413) 572-4144 Behavioral Health Network (6)	(800) 437-5922 Community Crisis Stabilization Progra (800) 437-5922	24/7 am 24/7	

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Fax (413) 532-8205

	CENTRAL	MASSACHUSETT	S
Are	ea: Metro West	24-hour access number:	(800) 640-5432
	ESP	Provider: Advocates	
		ck (508) 661-2043 jderonc@advoc	atesinc.org
Mahila Cuiaia	ESP Director: Carla Antonellis	(781) 893-2003 CAntonellis@adv	ocatesinc.org
	Intervention Manager: Kimberly V		
	rvice Locations	Operating Hours	Cities/Towns in Area
Advocates Community-Base	d Location		Acton, Ashland, Arlington, Bedford, Belmont, Boxborough, Burlington, Carlisle, Concord,
354 Waverly Street			Framingham, Holliston, Hopkinton, Hudson,
Framingham, MA 01702	(800) 640-5432	24/7	Lexington, Lincoln, Littleton, Maynard,
(508) 872-3333			Marlborough, Natick, Northborough, Sherborn,
Fax (508) 875-2600			Southborough, Stow, Sudbury, Waltham,
Advocates Community-Base	d Location		Watertown, Wayland, Westborough, Wilmington, Winchester, and Woburn
28 Mill Street			Winchester, and Wobum
Marlboro, MA 01752	(800) 640-5432	24/7	
(508) 786-1584			
Fax (508) 786-1585			
Advocates Community-Base	d Location		
675 Main Street			
Waltham, MA 02451	(800) 540-5806	24/7	
(781) 893-2003			
Fax (781) 647-0183			
Advocates Community Crisis	s Stabilization Program		
28 Mill Street		245	
Marlboro, MA 01752	(800) 640-5432	24/7	
(508) 786-1580			
Area	: North County	24-hour access number	: (800) 977-5555
		Community HealthLink, Inc	` ,
		(508) 373-7982 mwalsh02@commun	
Mobile C	risis Intervention Manager: Wer		@communityhealthlink.org
Se	rvice Locations	Operating Hours	Cities/Towns in Area
Community HealthLink, Inc.	Community-Based Location	_	Ashburnham, Ashby, Ayer, Barre, Berlin, Bolton,
40 Spruce Street			Clinton, Fitchburg, Gardner, Groton, Hardwick,
Leominster, MA 01453	(800) 977-5555	24/7	Harvard, Hubbardston, Lancaster, Leominster, Lunenburg, New Braintree, Oakham, Pepperell,
(978) 534-6116			Princeton, Rutland, Shirley, Sterling, Templeton,
Fax (978) 537-4966			Townsend, Westminster, and Winchendon
Community HeatIhLink, Inc.	Community Crisis Stabilization Program		
40 Spruce Street			
Leominster, MA 01453	(800) 977-5555	24/7	
(978) 534-6116			
Fax (978) 534-3294			

CENTRAL MASSACHUSETTS (continued) Area: South County 24-hour access number: (800) 294-4665 ESP Provider: Riverside Community Care ESP Director: Amanda Rutherford (508) 634-3420 arutherford@riversidecc.org Mobile Crisis Intervention Manager: Evan Marcus (508) 634-3420 emarcus@riversidecc.org Service Locations **Operating Hours** Cities/Towns in Area Riverside Community-Based Location Bellingham, Blackstone, Brimfield, Brookfield Charlton, Douglas, Dudley, East Brookfield, 32 Hamilton St. Franklin, Holland, Hopedale, Medway, Mendon, 24/7 Milford, MA 01757 (800) 294-4665 Milford, Millville, Northbridge, North Brookfield, (508) 634-3420 Oxford, Southbridge, Sturbridge, Sutton, Upton, Fax (508) 533-2462 Uxbridge, Wales, Warren, Webster, and West Riverside Community-Based Location Brookfield 206 Milford Street Upton, MA 01568 (800) 294-4665 9 a.m. - 8 p.m. weekdays (508) 634-3420 Fax (508) 533-2462 Riverside/Harrington Memorial Hospital 100 South Street 24/7 Southbridge, MA 01550 (800) 294-4665 (508) 765-3035 Fax (508) 533-2462 Riverside Community Crisis Stabiilization Program 32 Hamilton St. Milford, MA 01757 (800) 294-4665 24/7 (508) 422-8095 Fax (978) 533-2462 Area: Worcester 24-hour access number: (866) 549-2142 ESP Provider: Community Healthlink, Inc. ESP Director: Janeane Daniels (978) 401-3820 jdaniels@communityhealthlink.org Mobile Crisis Intervention Manager: Lori Simkowitz-Lavigne (774) 312-2474 | Isimkowitz-lavigne@communityhealthlink.org Service Locations **Operating Hours** Cities/Towns in Area Community HealthLink, Inc. Community-Based Location Auburn, Boviston, Grafton, Holden, Leicester, Milbury, Paxton, Shrewsbury, Spencer, West 12 Queen St. 24/7 Boylston, and Worcester Worcester, MA 01610 (866) 549-2142 Fax (508) 304-6277 UMASS Memorial Medical Center 55 Lake Avenue North (866) 549-2142 24/7 Worcester, MA 01655 (508) 334-3562 Fax (508) 856-1695 Community HealthLink, Inc. Community Crisis Stabalization Program 72 Jaques Ave Thaver Building, 2nd floor 24/7 Worcester, MA 01610 (866) 549-2142 (508) 860-1283 Fax (508) 421-9370

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	NORTHEAST	TERN MASSACHUSE	ETTS
Are	a: North Essex	24-hour access number:	(866) 523-1216
		sreal Lahey Health Behavioral	
Mahila Cri		sik (978) 744-1585 Ellen.M.Jarmusik(
	sis Intervention Manager: Noe		narenghijosselin@lahey.org
	rvice Locations	Operating Hours	Cities/Towns in Area
BI Lahey Health Community 62 Brown St., Suite 305	-Based Location		Amesbury, Beverly, Boxford, Danvers, Essex, Georgetown, Gloucester, Groveland, Hamilton,
Haverhill, MA 01830	(800) 281-3223	24/7	Haverhill, Ipswich, Manchester by the Sea,
978) 521-7777	,		Marblehead, Merrimac, Middleton, Newbury, Newburyport, Peabody, Rockport, Rowley, Salen
Fax: (978) 521-7767			Salisbury, Topsfield, Wenham, and West Newbu
BI Lahey Health Community	·Based Location		
35 Congress St., Suite 2150	(222) 222 (222	8 a.m 8 p.m. 7	
Salem, MA 01970	(866) 523-1216	days/week	
978) 744-1585 Fax (978) 744-1379			
	pital - North Shore Medical Center		
31 Highland Avenue	The state of the s		
Salem, MA 01970	(866) 523-1216	24/7	
(978) 354-4550			
Fax (978) 745-9021			
BI Lahey Health Community	Crisis Stabilization program		
35 Congress St., Suite 2150		2.15	
Salem, MA 01970	(866) 523-1216	24/7	
(978) 744-1585 Fay (078) 744-1370			
Fax (978) 744-1379		04	277\ 055 4004
A	rea: Lawrence	24-hour access number: (8	
		sreal Lahey Health Behavioral	
		Scott (978) 620-1250 Tyrone.scott@Larisis Intervention Manager: TBD	ahey.org
Se	rvice Locations	Operating Hours	Cities/Towns in Area
BI Lahey Health Community	-Based Location		Andover, Lawrence, Methuen, and North Andove
12 Methuen St., 2nd Floor		8 a.m 8 p.m. 7	
Lawrence, MA 01841	(877) 255-1261	days/week	
(978)-620-1250		,	
Fax (978) 682-9333	Crisis Stabilization program		
	O. 1010 Otabilization program		
BI Lahey Health Community 12 Methuen St., 2nd Floor awrence MA 01841		24/7	
12 Methuen St., 2nd Floor Lawrence, MA 01841	(877) 255-1261	24/7	
12 Methuen St., 2nd Floor Lawrence, MA 01841 (978)-620-1770		24/7	
12 Methuen St., 2nd Floor Lawrence, MA 01841 (978)-620-1770 Fax (978) 682-9333	(877) 255-1261	24/7 24-hour access number: (80	0) 830-5177
12 Methuen St., 2nd Floor Lawrence, MA 01841 (978)-620-1770 Fax (978) 682-9333	(877) 255-1261 Area: Lowell ESP Provider: Beth Is	24-hour access number: (80 sreal Lahey Health Behavioral	Services
12 Methuen St., 2nd Floor Lawrence, MA 01841 (978)-620-1770 Fax (978) 682-9333	Area: Lowell ESP Provider: Beth Is ESP Director: Kate Bergero	24-hour access number: (80 sreal Lahey Health Behavioral on (978) 455-3397 Kathryn.Bergeron	Services @Lahey.org
12 Methuen St., 2nd Floor Lawrence, MA 01841 1978)-620-1770 Fax (978) 682-9333	Area: Lowell ESP Provider: Beth Is ESP Director: Kate Bergero le Crisis Intervention Manager:	24-hour access number: (80 sreal Lahey Health Behavioral on (978) 455-3397 Kathryn.Bergeron Alyson Arcand (978) 455-3397 alyson	Services @Lahey.org n.m.arcand@lahey.org
12 Methuen St., 2nd Floor Lawrence, MA 01841 (978)-620-1770 Fax (978) 682-9333 Mobi	Area: Lowell ESP Provider: Beth Is ESP Director: Kate Bergerd In Crisis Intervention Manager: Prvice Locations	24-hour access number: (80 sreal Lahey Health Behavioral on (978) 455-3397 Kathryn.Bergeron	Services @Lahey.org n.m.arcand@lahey.org Cities/Towns in Area
12 Methuen St., 2nd Floor Lawrence, MA 01841 (978)-620-1770 Fax (978) 682-9333 Mobi Se BI Lahey Health Community	Area: Lowell ESP Provider: Beth Is ESP Director: Kate Bergerd In Crisis Intervention Manager: Prvice Locations	24-hour access number: (80 sreal Lahey Health Behavioral on (978) 455-3397 Kathryn.Bergeron Alyson Arcand (978) 455-3397 alyson Operating Hours	Services @Lahey.org n.m.arcand@lahey.org Cities/Towns in Area
12 Methuen St., 2nd Floor Lawrence, MA 01841 978)-620-1770 Fax (978) 682-9333 Mobi Se BI Lahey Health Community 1230 Bridge St.	Area: Lowell ESP Provider: Beth Is ESP Director: Kate Bergerd In Crisis Intervention Manager: Prvice Locations	24-hour access number: (80 sreal Lahey Health Behavioral on (978) 455-3397 Kathryn.Bergeron Alyson Arcand (978) 455-3397 alyson Operating Hours 8 a.m 8 p.m. 7	Services @Lahey.org n.m.arcand@lahey.org Cities/Towns in Area Billerica, Chelmsford, Dracut, Dunstable, Lowell
12 Methuen St., 2nd Floor Lawrence, MA 01841 978)-620-1770 Fax (978) 682-9333 Mobi Se BI Lahey Health Community 1230 Bridge St. Lowell, MA 01854	Area: Lowell ESP Provider: Beth Is ESP Director: Kate Bergero le Crisis Intervention Manager: ervice Locations Based Location	24-hour access number: (80 sreal Lahey Health Behavioral on (978) 455-3397 Kathryn.Bergeron Alyson Arcand (978) 455-3397 alyson Operating Hours	Services @Lahey.org n.m.arcand@lahey.org Cities/Towns in Area Billerica, Chelmsford, Dracut, Dunstable, Lowel
Mobi Se BI Lahey Health Community: 1230 Bridge St. Lowell, MA 01854 978) 455-3397	Area: Lowell ESP Provider: Beth Is ESP Director: Kate Bergero le Crisis Intervention Manager: ervice Locations Based Location	24-hour access number: (80 sreal Lahey Health Behavioral on (978) 455-3397 Kathryn.Bergeron Alyson Arcand (978) 455-3397 alyson Operating Hours 8 a.m 8 p.m. 7	Services @Lahey.org n.m.arcand@lahey.org Cities/Towns in Area Billerica, Chelmsford, Dracut, Dunstable, Lowel
Mobi Se BI Lahey Health Community 1230 Bridge St. Lowell, MA 01854 978) 455-3397 Fax (978) 459-9096	Area: Lowell ESP Provider: Beth Is ESP Director: Kate Bergero le Crisis Intervention Manager: ervice Locations Based Location	24-hour access number: (80 sreal Lahey Health Behavioral on (978) 455-3397 Kathryn.Bergeron Alyson Arcand (978) 455-3397 alyson Operating Hours 8 a.m 8 p.m. 7	Services @Lahey.org n.m.arcand@lahey.org Cities/Towns in Area Billerica, Chelmsford, Dracut, Dunstable, Lowell
Mobi Se BI Lahey Health Community 1230 Bridge St. Lowell, MA 01854 1978) 455-3397 Fax (978) 459-9096	Area: Lowell ESP Provider: Beth Is ESP Director: Kate Bergero le Crisis Intervention Manager: Prvice Locations -Based Location (800) 830-5177	24-hour access number: (80 sreal Lahey Health Behavioral on (978) 455-3397 Kathryn.Bergeron Alyson Arcand (978) 455-3397 alyson Operating Hours 8 a.m 8 p.m. 7	Services @Lahey.org n.m.arcand@lahey.org Cities/Towns in Area Billerica, Chelmsford, Dracut, Dunstable, Lowell
Mobi Se BI Lahey Health Community (1230 Bridge St. Lowell, MA 01854 (1978) 459-3096 BI Lahey Health Community (1230 Bridge St. Lowell, MA 01854 (1978) 455-3397 Fax (1978) 459-9096 BI Lahey Health Community	Area: Lowell ESP Provider: Beth Is ESP Director: Kate Bergero le Crisis Intervention Manager: Prvice Locations -Based Location (800) 830-5177	24-hour access number: (80 sreal Lahey Health Behavioral on (978) 455-3397 Kathryn.Bergeron Alyson Arcand (978) 455-3397 alyson Operating Hours 8 a.m 8 p.m. 7	Services @Lahey.org n.m.arcand@lahey.org Cities/Towns in Area Billerica, Chelmsford, Dracut, Dunstable, Lowell

N	NORTHEASTERN MASSACHUSETTS (continued)			
	Area: Tri-City	24-ho	ur access number: (80	00) 988-1111
	ESP Provider: Eliot			
	ESP Director: Joshua Eigen (781) 596-9222 jeigen@eliotchs.org			
	Assistant ESP Direct	or: Jennifer Fai	ragi (781) 596-9222 jfaragi	@eliotchs.org
Mobile	Crisis Intervention Manage	er: Andrea Pas	sacantilli (781) 596-9222 a	passacantilli@eliotchs.org
S	Service Locations		Operating Hours	Cities/Towns in Area
Eliot Community-Based Lo	ocation			Everett, Lynn, Lynnfield, Malden, Medford,
95 Pleasant Street			8 a.m 8 p.m. weekdays	Melrose, Nahant, North Reading, Reading,
Lynn, MA 01901	(800) 988-1111		9 a.m 6 p.m. weekends	Saugus, Stoneham, Swampscott, and Wakefield
(781) 596-9222			9 a.m 6 p.m. weekends	
Fax (781) 581-9876				
Eliot Community-Based Lo	ocation			
173 Chelsea Street				
Everett, MA 02149	(800) 988-1111		8 a.m 8 p.m. weekdays	
(781) 388-6220				
Fax (781) 581-9876				
Eliot Community Crisis St	abilization Program			
95 Pleasant Street				
Lynn, MA 01901	(800) 988-1111		24/7	
(781) 596-9222				
Fax (781) 581-9876				

Every ESP provides behavioral health crisis assessment, intervention and stabilization services, 24 hours per day/7 days per week/365 days per year, through 4 service components: Mobile Crisis Intervention (MCI) services for youth, adult mobile services, ESP community based locations, and community crisis stabilization (CCS) services for ages 18 and over. The operating hours for the ESP community based locations and CCS programs are noted above. The operating hours for Mobile Crisis Intervention services for youth are 24 hours per day/7 days per week at any and all locations. The operating hours for adult mobile services are 24 hours per day/7 days per week: during this time period, mobile services will be available from 7 a.m. to 8 p.m. at any/all locations, and from 8 p.m. to 7 a.m. this service will be available in residential programs and hospital emergency departments.

	SOUTHEAS	TERN	MASSACHUSI	ETTS
Area	: Southern Coast	24-	hour access number	r: (877) 996-3154
	ESP Provider: Chi	ild and Fa	mily Services of New	Bedford
Ma	ESP Director: Pam Bola bbile Crisis Intervention Manag		3) 996-3154 pbolarinho@cfs	
	ervice Locations	er. Mauriew	Operating Hours	Cities/Towns in Area
Child and Family Services C			Operating flours	Acushnet, Carver, Dartmouth, Duxbury, Fairhaven,
543 North Street				Halifax, Hanover, Hanson, Kingston, Marion, Marshfield, Mattapoisett, New Bedford, Pembroke.
New Bedford, MA 02740	(877) 996-3154		24/7	Plymouth, Plympton, Rochester, and Wareham
(508) 996-3154 Fax (508) 991-8082				
Child and Family Services C	Community-Based Location			1
202 South Meadow Rd., Unit s				
Plymouth, MA 02360	(877) 996-3154		24/7	
(508) 747-8833 Fax (508) 747-8835				
Child and Family Services C	Community Crisis Stabilization Progra	nm		1
543 North Street	(077) 000 0454		24/7	
New Bedford, MA 02740 (508) 996-3154	(877) 996-3154		24 / /	
Fax (508) 991-8082				
A	rea: Brockton	24-ho	ur access number: (8	833) 222-2103
ES	P Provider: Community	Counseli	ng of Bristol County (CCBC) Brockton
	ESP Director: Courtney	Matto (508	3) 897-2100 cmatto@comco	unseling.org
	bile Crisis Intervention Manag	ger: Gayle k		@comcounseling.org
	rvice Locations		Operating Hours	Cities/Towns in Area
	Bristol County Community-Based Loca	ation		Abington, Avon, Bridgewater, Brockton, East Bridgewater, Easton, Holbrook, Rockland,
56 Cherry Street Brockton, MA 02301	(877) 670-9957		8 a.m 8 p.m.	Stoughton, West Bridgewater, and Whitman
(508) 580-0801	,		·	
Fax (508) 580-0690				4
CCBC Crisis Stabilization P TBD	rogram			
	(877) 670-9957		24/7	
Area: Ca	pe Cod and The Islan	ds	24-hour access nun	nber: (833) 229-2683
	SP Provider: Baycove/C			,
	Service Director			,
Mahi	ESP Director: Rebecc le Crisis Intervention Manager	a Stanley (508) 815-5373 rstanley2@b	paycove.org
		. Justine Po		
Cape Cod Community-Base	ervice Locations		Operating Hours	Cities/Towns in Area Aquinnah, Barnstable, Bourne, Brewster,
270 Communication Way, Uni			7 44	Chatham, Chilmark, Cotuit, Dennis, Eastham,
Hyannis, MA 02601			7 a.m 11 p.m. weekdays 9 a.m 5 p.m. weekends	Edgartown, Falmouth, Gay Head, Gosnold, Harwich, Hyannis, Mashpee, Nantucket, Oak
(508) 815-5373			5 a.m 5 p.m. weekends	Bluffs, Orleans, Osterville, Provincetown,
Fax (508) 815-5361	by Boood Location			Sandwich, Tisbury, Truro, Wellfleet, West Tisbury Woods Hole, and Yarmouth
Martha's Vinyard Communit 111 Edgartown Road	ry-based Location			,
Vineyard Haven, MA 02568			7 a.m 11 p.m. weekdays	
(508) 693-7900			9 a.m 5 p.m. weekends	
Fax (508) 696-0401				1
Nantucket Community-Base	ed Location			
35 Old South Road Nantucket, MA 02554			7 a.m 11 p.m. weekdays	
(508) 228-3955			9 a.m 5 p.m. weekends	
Fax (774) 392-7305]
Cape Cod Community Crisi	s Stabilization Program			1
270 Communication Way, Uni	t 1E		0.417	
Hyannis, MA 02601 (508) 790-4094			24/7	
Fax (508) 790-0899				1

SC	UTHEASTERN MAS	SACHUSETTS ((continued)
	Area: Fall River 24-ho	our access number: (80	0) 981-4357
ESP	Provider: Boston Medical Cer	nter (BMC)/Fall River Em	ergency Services
Mobile Crisis	ESP Director: Leigh Mazur s Intervention Manager: Felicia Rodne	(508) 985-6630	cove.org frodneyosbourne@baycove.org
Se	ervice Locations	Operating Hours	Cities/Towns in Area
Boston Medical Center (BM	C) Fall River Emergency Services		Fall River, Freetown, Somerset, Swansea, and
49 Hillside Street			Westport
Fall River, MA 02720	(877) 425-0048	24/7	
(508)-985-6630			
Fax (508) 235-7345			
Child and Family Services (Community Crisis Stabilization Program		1
543 North Street			
New Bedford, MA 02740		24/7	
(508) 996-3154			
Fax (508) 991-8082			
Are	a: Taunton/Attleboro 24	1-hour access number:	(800) 660-4300
ESP Pr	ovider: Community Counseling	of Bristol County (CCB	C) Taunton Attleboro
	ESP Director: Andee Peters-Kurtz (508) 285-9400 apeters-kurtz@c	omcounseling.org
Mob	ile Crisis Intervention Manager: Melis	sa Riley (508) 285-9400 Mrile	ey@comcounseling.org
Se	ervice Locations	Operating Hours	Cities/Towns in Area
Community Counseling of E	Bristol County (CCBC) Taunton		Attleboro, Berkley, Dighton, Lakeville, Mansfield,
AttleboroCommunity-Based	Location		Middleborough, North Attleboro, Norton, Raynham,
108 West Main St., Bldg. #2		8 a.m 8 p.m.	Rehoboth, Seekonk, and Taunton
Norton, MA 02766	(800) 660-4300	6 a.iii 6 p.iii.	
(508) 285-9400			
Fax (508) 285-6573			
Community Counseling of E Stabilization Program	Bristol County (CCBC) Taunton Attleboro Crisis		
108 West Main St., Bldg. #2		247	
Norton, MA 02766	(800) 660-4300	24/7	
(508) 285-9400			
Fax (508) 285-6573			

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